

Superior Court in Yuma County Public Survey

Access - December 2011

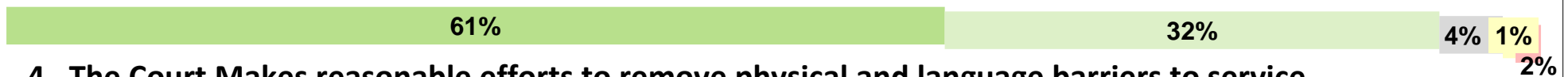
1. Finding the courthouse was easy.



2. The forms I needed were clear and easy to understand.



3. I felt safe in the Courthouse.



4. The Court Makes reasonable efforts to remove physical and language barriers to service.



5. I was able to get my court business done in a reasonable time.



6. Court Staff paid attention to my needs.



7. I was treated with courtesy and respect.



8. I easily found the courtroom or office I needed.



9. The court's Web site was useful.



10. The court's hours of operation made it easy for me to do my business.



☐ Strongly Agree
 ☐ Agree
 ☐ Neither Agree or Disagree
 ☐ Disagree
 ☐ Strongly Disagree

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Fairness - December 2011

11. The way my case was handled was fair.



12. The judge listened to my side of the story before he or she made a decision.



13. The judge had the information necessary to make good decisions about my case.



14. I was treated the same as everyone else.



15. As I leave the court, I know what to do next about my case.



Strongly Agree Agree Neither Agree or Disagree Disagree Strongly Disagree